

ARTlanta Studios Cancellation Policy

The following policies apply in the event of cancellation of any booking or reservation.

Due to the reservation nature of our bookings, refunds are not offered automatically and will be handled on a case by case basis with consideration of total reservations for the event.

Classes and Events

Customers can cancel their attendance and get a credit if they make it before the cancellation cut-off period which is four (4) hours before the event. Tickets purchased using pre-paid/event packages or usage-limited subscriptions will be automatically added back to their package or usage limit. Other purchases will be returned as credits to the customer's account.

Customers who cancel after the cut-off period of four (4) hours are not eligible for a credit.

Appointments and Lessons

Customers can cancel their attendance and automatically get a credit if they make it before the early cancellation cut-off period which is twenty four (24) hours before the event. Appointments and lessons purchased using pre-paid/event packages or usage-limited subscriptions will be automatically added back to their package or usage limit.

Customers can cancel their attendance and get a credit if they make it before the late cancellation cut-off period which is four (4) hours before the event. However, the customer will need to contact us to process the credit as it will not be automatic if less than 24 hours from the appointment. Appointments and lessons purchased using pre-paid/event packages or usage-limited subscriptions will be added back to their package or usage limit.

Customers who cancel after the cut-off period of four (4) hours are not eligible for a credit.

Space Rentals

Customers can cancel their attendance and automatically get a credit if they make it before the early cancellation cut-off period which is twenty four (24) hours before the event. Appointments and lessons purchased using pre-paid/event packages or usage-limited subscriptions will be automatically added back to their package or usage limit.

Customers who cancel after the cut-off period of twenty four (24) hours are not eligible for a credit.